COMPUTER MAINTENANCE AGREEEMENT

This Computer Maintenance Agreement (hereinafter referred to as the "Agreement") is entered and shall be effective as on 15th July 2015,

By and Between

Ms. Discovery Computer Education, (hereinafter referred to as the "Company"), having its registered place of business at Pauni, Dist Bhandata, and;

Shri Shivaji Education Society Amravati's, Science College, Pauni, Dist. Bhandara (hereinafter referred to as the "Client"), having its location at Khapari Road, Science College Pauni, Dist Bhanadara-441910,

The Company and the Client are collectively referred to as the "Parties" and "Party" individually.

WHEREAS, the Client wishes to engage in Computer Maintenance from the Company

AND WHEREAS, the Company has agreed to provide the necessary services to the Client

NOW, THEREFORE, in consideration of the mutual covenants and promises made by the Parties hereto agree as follows:

TERMS AND CONDITIONS

1. SCOPE OF AGREEMENT:

The **Agreement** shall be in force for the period from 15/07/2015 to 14/07/2023, for 8 years and shall cover all those items as specified in this agreement. That the prices as specified in this Agreement shall not be subject to any escalation. If necessary Taxes as applicable alone would be reimbursed as shown in the invoice.

2.SCOPE OF WORK:

The Company shall provide the following services to keep the equipment in good working condition.

- 2.1 The scope of work covers comprehensive on-site maintenance of Desktops, Servers and Printers, laptops, Xerox machine, etc.
- 2.2 The Company shall maintain adequate spare parts of machine and other spares at the site to facilitate any temporary replacement.

DISCOVERY NANDA COMPUTER

Pro. Sahjay R. Nandagawli

- 2.4 The scope of work also includes software issue like Operating system (Windows), reinstallation of OS, Antivirus, software patches, configuration of machine as if required taking Data Backup before formatting the machines, configuring printers, Scanners, Biometric devices, bringing Computer to client domain after reinstallation of Computer, installation/configuration of all software's like Antivirus, software patches, MS office, Acrobat, Java patches, email client configuration, etc.
- 2.5 The Company shall maintain the equipment's as per the manufacture's guidelines and shall use standard and genuine components for replacements.
- 2.6 The timely updating of machine serial numbers will be responsibility of the company. The company would be required to maintain and submit to our Office, on quarterly basis, location moving inventory list, duly updated with details of new installation, if any and incorporating the pardware movement during the period under reference.

3. BILLING TERMS:

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- 3.1 Computer services/repairs are billed as per the actual charges spare parts and labour charge.
- 3.2 An estimate of cost for work will be provided before performing computer services/repairs. Estimates are not guaranteed.
- 3.3 In the case that there is an unforeseen deviation, beyond the above estimated amount, every effort will be made to contact you and inform you of the situation and receive authorization to continue or stop at the estimate limit.
- 3.4 In the case that you cannot be reached, work will stop until contact is established. Once reached, your decision to continue or stop will be honored by Company.

3. PAYMENT TERMS:

- 3.1 Full payment is due upon completion of services, upgrades, or repairs.
- 3.2 Computer parts, hardware, or/and software that are ordered or special ordered must be paid in advance.
- 3.3 Company accepts Cheque only.



- 4.1 Service(s) are provided in an effort to fix, upgrade, or otherwise repair the computer system(s) for which you request such service(s).
- 4.2 Your system will not be intentionally harmed. The primary goal is to fix your computer, not damage it.
- 4.3 In the case of accidental damage of data to your system or data loss caused by already existing problems in your system such as viruses, poorly configured software, or hardware problems/failures; You agree to hold Company and any person(s) associated with Company or the work being done for you harmless from damages resulting from such problems.

Company will be responsible for data loss.

Acceptance and Signature

IN WITNESS THEREOF, the Parties hereto have executed this Agreement as on the day and year mentioned above.

Client

Signature

DISCOVER COMPUTER

Signature

Pro. Sanjay R. Nandagawii

Assign signer 2

Name

Assign signer 1

Name Been Pa



DISCOVERY COMPUTER EDUCATION

Ganesh Ward, Pauni, Dist-Bhandara

Computer Repairing, Sales, Spares and Accessories

Contact-S.R. Nandagawli M-9423415828



Letter of undertaking

I, Shri Sanjay Rushi Nandagawli, Pro. Of Discovery Computer Education, Pauni, herby undertake that any kind of e-waste generated by Science college Pauni, will be collected as a Scrap and our firm will take responsibility to pass these e-waste for dispose or recycle as per govt rule.

Place

:- PAUNI

Date

:- 15-07-2015

Your truly

Discovery Computer Education

Pauri, Dist. - Bliandara

Moted

Officiating Principal

Officiating Principal

S.S.E.S. Am's Science College

S.S.E. Pauni. Dist. Bhandara



Shri Shivaji Education Society Amravati's

Science College, Pauni

Dist. BHANDARA (M.S.) Office - (S.T.D 07185) 255310 / 255568, Resident - 255174

Date: 22/8/2015

Founder President Dr. Panjabrao alias **Bhausaheb Deshmukh** M.A., D. Phil., LL.B., Bar-at-Law Off Principal V. V. Lepse

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L.No.SCP: - ...661 /15

प्रति.

संजय आर.नंदागवळी,

मे. डिसस्कवरी कॉम्पूटर एजुकेशन

आंबेडकर चौक, पवनी. जि.भंडारा

विषय:— विज्ञान महाविषलय, पवनी जि.भंडारा येथे संगणक संच, लॅपटॉप, झेरॉक्स मिशन,

दरुस्ती करणे व संगणकसाहित्य प्रविण्याबाबत.

उपरोक्त विषयाचे अनुषंगाने दिनांक १५/०७/२०१५ ला केलेल्या करारनाम्यानुसार, आपण विज्ञान महाविद्यालय पवनी येथे संगणक संच लॅपटॉप, झेरॉक्स मशिन, दुरुस्ती करणे व संगणकसाहित्य पुरविण्याबाबत आपणासोबत महाविद्यालयाचा करार झाल्यामुळे आपण वरील साहित्य पुरविणे व दुरुस्ती करण्याचे काम करुन वाजवी दरात सेवा उपलब्द करुन दयावे.

> र्गारिकार्मिक्राम् S.S.E.S. Amt's Science College Pauni. Dist. Bhandara विज्ञान महाविद्यालय, पवनी